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PATENT  
Attorney Docket No.: SONY-22100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Klaus Hofrichter et al.

Patent No.: 7,260,597 B1

Serial No.: 09/705,478

Issued.: August 21, 2007

Filed: November 2, 2000

For: **REMOTE MANUAL,  
MAINTENANCE, AND  
DIAGNOSTIC SERVICES FOR  
NETWORKED ELECTRONIC  
DEVICES**

) Group Art Unit: 2143

) Examiner: Pwu, Jeffrey C.

) **TRANSMITTAL LETTER**

) 162 N. Wolfe Road  
) Sunnyvale, CA 94086  
) (408) 530-9700

) Customer No. 28960

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Attn: **Decision and Certificate of Correction  
Branch of the Patent Issue Division**

Sir:

Enclosed please find a Request for Certificate of Correction of Patent and 4 pages of Form PTO 1050, for filing in the U.S. Patent and Trademark Office.

The Commissioner is hereby authorized to charge any additional fee or credit overpayment to our Deposit Account No. 08-1275. **An originally executed duplicate of this transmittal is enclosed for this purpose.**

Respectfully submitted,  
HAVERSTOCK & OWENS LLP

Dated: October 23, 2007

By: Jonathan O. Owens  
Jonathan O. Owens  
Reg No.: 37,902

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR § 1.8(a))

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HAVERSTOCK & OWENS LLP.

Date: 10-23-07 By: Alicia Ferrera

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of Correction

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Attorney Docket No.: SONY-22100

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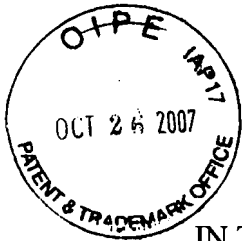
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Klaus Hofrichter et al.

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MAINTENANCE, AND  
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) Group Art Unit: 2143

) Examiner: Pwu, Jeffrey C.

) **REQUEST FOR CERTIFICATE OF  
CORRECTION OF PATENT FOR  
U.S.P.T.O. MISTAKES UNDER 37 C.F.R.  
§ 1.322**

) 162 North Wolfe Road  
) Sunnyvale, California 94086  
) (408) 530-9700  
) Customer No. 28960

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**Attn: Decision and Certificate of Correction  
Branch of the Patent Issue Division**

Sir:

Attached is Form PTO-1050 being suitable for printing. The corrections stated in the attached Form PTO-1050 recite the corrections stated below.

Below, column and line numbers refer to U.S. Patent Number 7,260,597, titled "Remote Manual, Maintenance, and Diagnostic Services for Networked Electronic Devices," and issued August 21, 2007. Page and line numbers refer to the corresponding U.S. Patent Application Serial Number 09/705,478 (the '478 application), filed November 2, 2000.

OCT 30 2007

**CORRECTION OF PATENT OFFICE'S  
MISTAKES UNDER 37 C.F.R. § 1.322**

The following are mistakes made by the U.S. Patent Office. The exact page and line number where the errors are shown correctly in the application file are given below.

In the Drawings

In Figure 1, please add a box entity, having the name "PC" and the reference number "70", connected to NETWORK\_2. Amended Figure 1, submitted in response to the Office Action mailed on February 9, 2004, is correct.

In Figure 3, please remove the reference number "150". Amended Figure 3, submitted in response to the Office Action mailed on February 9, 2004, is correct.

In Figure 10, please replace the reference numbers "306", "330", "332", "334", "336", and "338" with - 308 -, - 320 -, - 322 -, - 324 -, - 326 -, and - 328 -, respectively. Amended Figure 10, submitted in response to Office Action mailed on February 9, 2004, is correct.

In Figure 11, please replace the reference number "308" with - 310 -. Amended Figure 11, submitted in response to Office Action mailed on February 9, 2004, is correct.

Respectfully submitted,  
HAVERSTOCK & OWENS LLP

Dated: October 23, 2007

By: Jonathan O. Owens  
Jonathan O. Owens  
Reg. No. 37,902  
Attorneys for Applicant(s)

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HAVERSTOCK & OWENS LLP.

Date: 10-23-07 By: Alicia Ferrara

OCT 30 2007

UNITED STATES PATENT AND TRADEMARK OFFICE  
**CERTIFICATE OF CORRECTION**

PATENT NO. : 7,260,597 B1

DATED : August 21, 2007

INVENTOR(S) : Klaus Hofrichter, Joseph Alexander Dara-Abrams, David Gabriel Gaxiola

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby correct as shown below:

Page 1 of 4

IN THE DRAWINGS

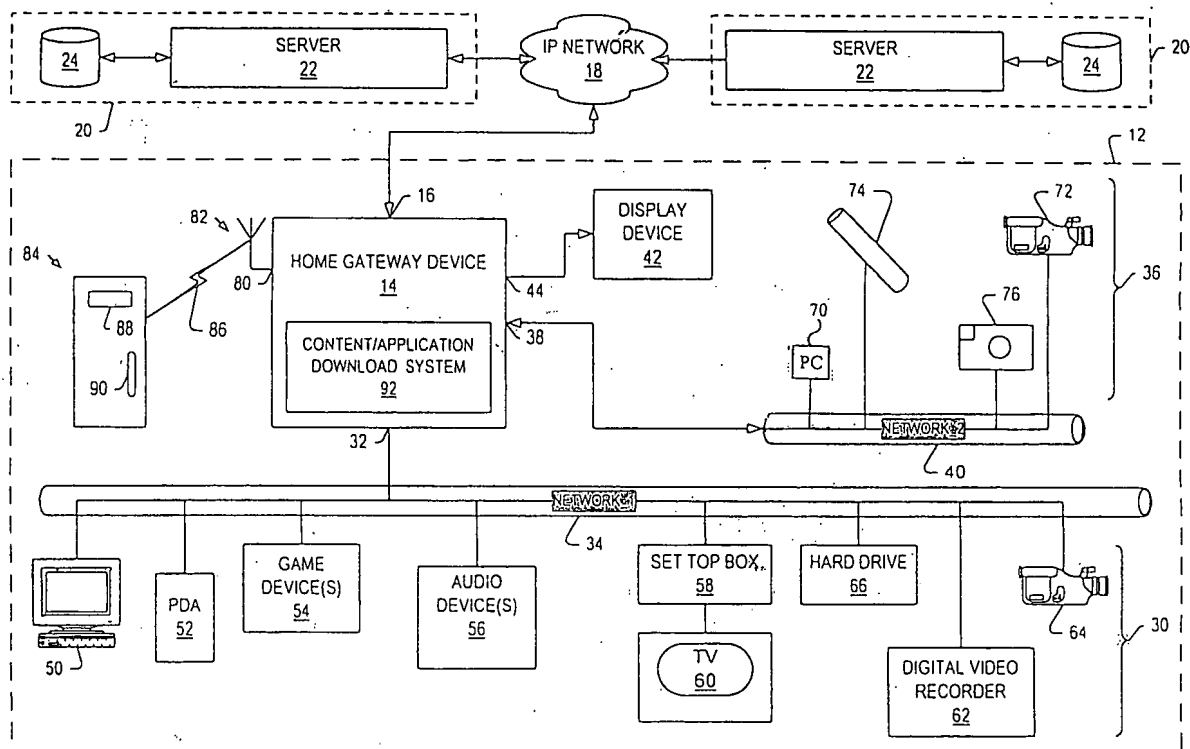


FIG. 1

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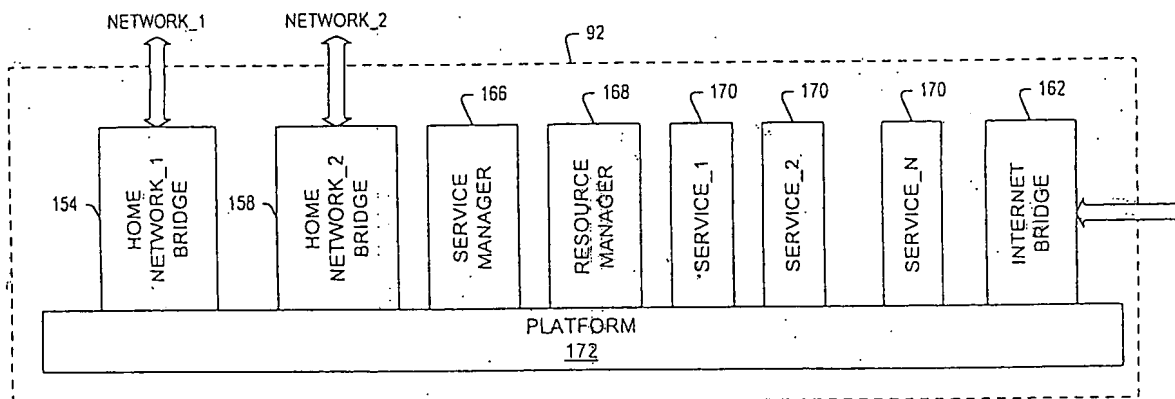


FIG. 3

MAILING ADDRESS OF SENDER:  
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Page 3 of 4

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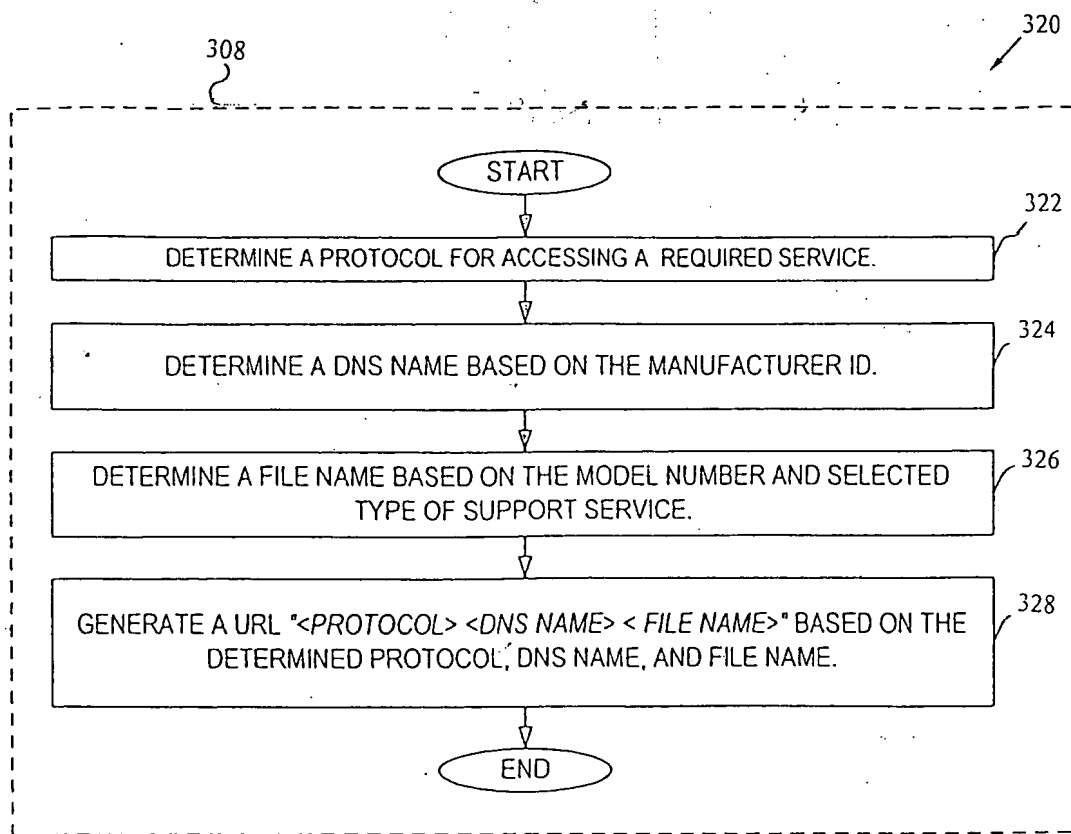


FIG. 10

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Page 4 of 4

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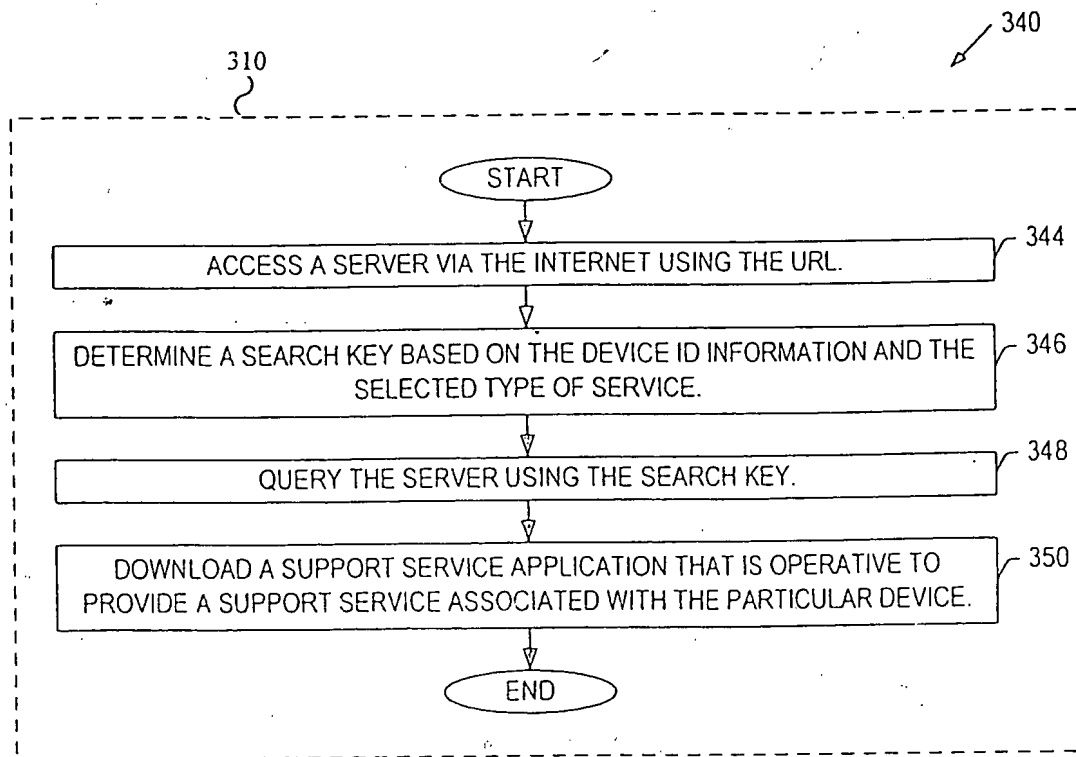


FIG. 11

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